

AMLA launches survey on Central Contact Points

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Share your experience: AMLA is inviting Electronic Money Institutions (EMIs) and Payment Service Providers (PSPs) to provide feedback on their experience with the current Central Contact Point (CCP) framework pursuant to Article 45 (9) AMLD and Delegated Regulation (EU) 2018/1108.

Understanding the current framework

The survey forms part of AMLA's preparatory work on upcoming Regulatory Technical Standard on Art. 41 (2) AMLD. It aims to gather practical insights into how the existing framework has been implemented across the EU. The feedback will help AMLA understand how CCP arrangements work in practice, how effective they have been, and where institutions may have encountered operational challenges.

In parallel, AMLA is conducting a separate survey for national competent authorities to gather supervisory perspectives.

Crypto-asset service providers are not included in this exercise, as the previous CCP framework did not apply to them.

Share your perspective

Input from market participants is essential to support AMLA's work and ensure that future standards are informed by practical experience.

The survey will remain open until **15 September 2026**. Following the completion of the exercise, AMLA will publish a report presenting the main findings.